Fences By Cash

From: greg@gregenz.com

Sent: Tuesday, March 11, 2025 10:56 AM **To:** fencesbycash@comcast.net

Subject: RE: Gate Issue

Kathy,

Just to let you know that I've not heard from an installer. The gate still hits the electric meter every time that the gate is opened.

Regards,

Greg Enz

From: Fences By Cash <fencesbycash@comcast.net>

Sent: Monday, February 3, 2025 2:30 PM

To: greg@gregenz.com **Subject:** RE: Gate Issue

I'll let the installers know.

Have a great day!

Kathy

From: greg@gregenz.com <greg@gregenz.com>

Sent: Monday, February 3, 2025 2:03 PM

To: fencesbycash@comcast.net

Subject: RE: Gate Issue

Hi Kathy,

We're developing an issue with the gate.

When the gate install was finished, the gate barely cleared the electric meter when it was opened and closed. Now it is very slightly hitting the meter. I'm afraid that if the gate continues to "sag" it will either crack the electric meter cover or not be openable.

Could you have one of your guys swing by the house to take a look at the gate.

Thanks,

Greg Enz

Cell 617 872-2085

From: Fences By Cash < fencesbycash@comcast.net >

Sent: Thursday, December 19, 2024 3:54 PM

To: greg@gregenz.com
Subject: RE: Gate Issue

He's just advised he's heading there tomorrow after they finish their install.

Have a great day and Happy Holidays!

Kathy

To: fencesbycash@comcast.net

Subject: FW: Gate Issue **Importance:** High

Kathy,

Just wondering if you received the following email as I haven't yet received any response.

I'd like to resolve this gate issue and get you paid.

Regards,

Greg Enz

To: fencesbcash@gmail.com

Subject: Gate Issue **Importance:** High

Hi Kathy,

Your guys installed the gate this morning. I have a problem with the gate. It appears not to be square vertically. Please see attached photos. Gate 1 shows the gate closed. Gate 2 shows a bubble level on the gate. Both side posts are vertical. The gate starts out at the hinge side vertical, but ends up progressively not vertical as I move the level from the hinge side to the latch side. It appears that the gate frame may be twisted.

I really don't know the issue, but am unhappy that the installers left the gate so obviously outof-square.

Could you please have your guys take care of the issue.

Thanks in advance.

Greg Enz